



CON29DW Residential

SAMPLE HOUSE,
SAMPLE ROAD,
SAMPLE TOWN,
POSTCODE

Requested on: 16/02/2024

Produced on: 16/02/2024

Completed by: Sample User

Our reference:

Your reference: Sample

Drainage:
Foul Drainage Connection?



Public Sewer within
Boundary?



Water:
Mains Water Connection?



Public Mains Within
Boundary?



Charging:
Metered Charges?



Contact Us

01225 526206

@wessexsearches:

wessexsearches:

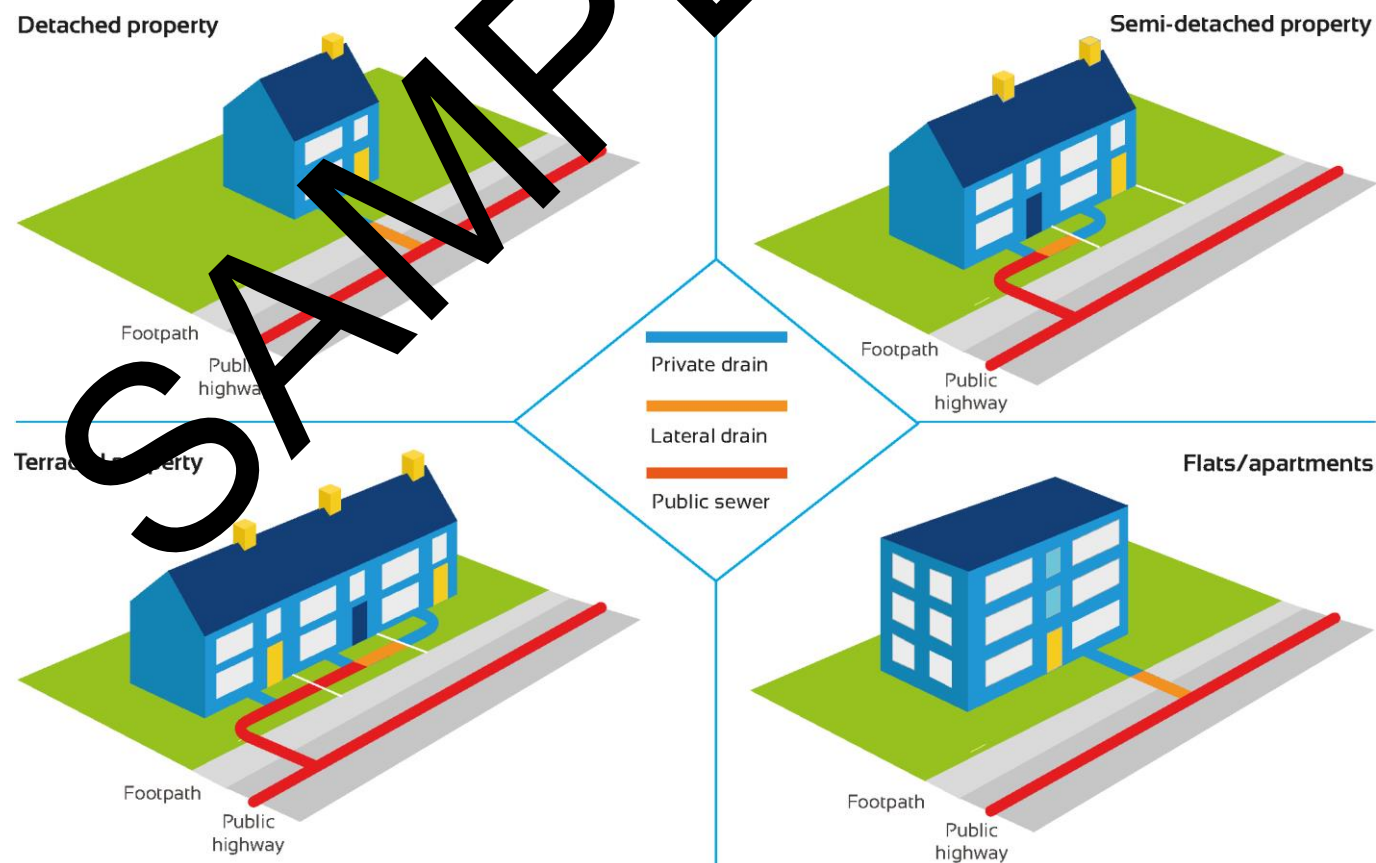
contactus@wessexsearches.co.uk:

INTERPRETING YOUR REPORT

Who is responsible for maintaining public sewer assets?

The Water Industry Act 1991 defines Public Sewers as those which Wessex Water Services Limited have responsibility for. Other assets and rivers, watercourses, ponds, culverts or highway drains may be shown on maps for information purposes only.

Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not in 'as constructed' record. It is recommended these details be checked with the developer.



Your guide to changes in private sewers and pumping stations.

On 1 October 2011 ownership of private sewers and lateral drains changed in accordance with The Water Industry (Schemes for Adoption of Private Sewers) Regulations 2011. The contents of this search may not reflect all these changes. Please visit <https://www.wessexwater.co.uk/your-wastewater/pipework-responsibility-sewage> for more details. Further information is also supplied in Appendix 4.

INTERPRETING YOUR REPORT

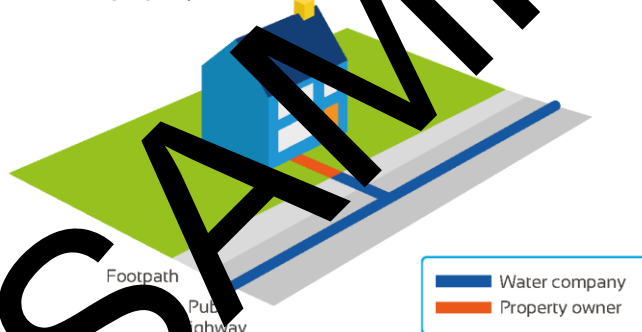
Who is responsible for maintaining public water assets?

The “water mains” shown on maps are those which are vested in and maintainable by the water company under statute. Assets other than public water mains may be shown for information purposes only.

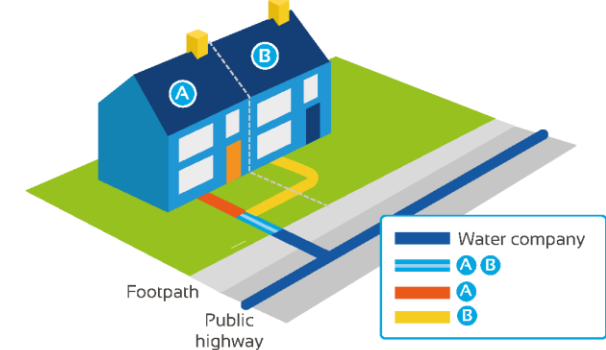
Water companies are not responsible for private supply pipes connecting the property to the public water main and do not hold details of these. These may pass through land outside the control of the seller or may be shared with adjacent properties. The buyer may wish to investigate whether separate rights or easements are needed for their inspection, repair or renewal.

Whose water pipes are they?

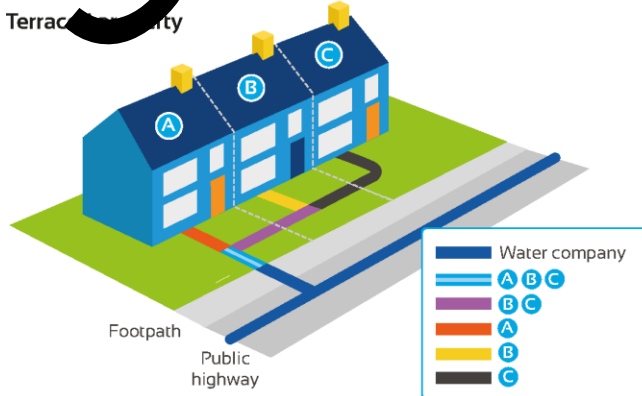
Detached property



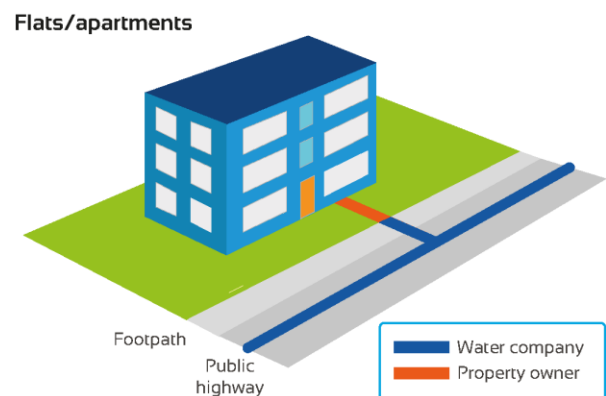
Semi-detached property



Terraced property



Flats/apartments



INTERPRETING YOUR REPORT

KEY CONTACTS

Build Overs:
Phone: 01225 526333
Email: sewer.buildover@wessexwater.co.uk

Billing:
Phone: 0345 600 3600
Email: customer.services@bwbsl.co.uk

Wessex Water Customer Service:
Phone: 0345 600 4600
Email: customer.relations@wessexwater.co.uk

New connections:
Phone: 01225 526222
Email: new.connections@wessexwater.co.uk



Bournemouth Water
Phone: 01202 500 055



Bristol Water
Phone: 0345 702 3797



Severn Trent
Phone: 01159 713550



Thames Water
Phone: 08000 094540



**DRAINAGE + WATER
SEARCHES NETWORK**
DWSN

We are members of DWSN, the industry body for those companies responsible for producing full and complete responses to the Law Society's CON29DW Residential and CON29DW Commercial searches. We comply with the DWSN Code of Practice that provides consumer protection and ensures good practice in this critical area of property information.

For more information, please visit
www.con29dw.co.uk

SUMMARY SHEET

Question

Response

MAPS

1.1	Where relevant, please include a copy of an extract from the public sewer map.	See Details
1.2	Where relevant, please include a copy of an extract from the map of waterworks.	See Details

DRAINAGE

2.1	Does foul water from the property drain to a public sewer?	<input checked="" type="checkbox"/>
2.2	Does surface water from the property drain to a public sewer?	<input checked="" type="checkbox"/>
2.3	Is a surface water drainage charge payable?	See Details
2.4	Does the public sewer map indicate a public sewer, disposal main or lateral drain within the boundaries of the property?	<input checked="" type="checkbox"/>
2.4.1	Does the public sewer map indicate any public pumping station or ancillary apparatus within the boundaries of the property?	<input type="checkbox"/>
2.5	Does the public sewer map indicate a public sewer within 30.48 metres (100 feet) of any buildings within the property?	<input checked="" type="checkbox"/>
2.5.1	Does the public sewer map indicate any public pumping station or any other ancillary apparatus within 50 metres (164.04 feet) of any buildings within the property?	<input type="checkbox"/>
2.6	Are any sewers or lateral drains serving or which are proposed to serve the property the subject of an existing adoption agreement or an application for such an agreement?	<input type="checkbox"/>
2.7	Has the sewerage undertaker approved or been consulted about any plans to erect a building or extension on the property or other in the vicinity of a public sewer, disposal main or drain?	<input type="checkbox"/>
2.8	Is the building which is, or forms part of the property, at risk of internal flooding due to overloaded public sewers?	<input type="checkbox"/>
2.9	Please state the distance from the property to the nearest boundary of the nearest sewage treatment works.	See Details

WATER

3.1	Is the property connected to mains water supply?	<input checked="" type="checkbox"/>
3.2	Are there any water mains, resource mains or discharge pipes within the boundaries of the property?	<input type="checkbox"/>
3.3	Is any water main or service pipe serving, or which is proposed to serve the property, the subject of an existing adoption agreement or an application for such an agreement?	<input type="checkbox"/>
3.4	Is the property at risk of receiving low water pressure or flow?	<input type="checkbox"/>
3.5	What is the classification of the water supply for the property?	See Details
3.6	Please include details of the location of any water meter serving the property.	See Details

CHARGING

4.1.1	Who is responsible for providing the sewerage services for the property?	See Details
4.1.2	Who is responsible for providing the water services for the property?	See Details
4.2	Who bills the property for sewerage services?	See Details
4.3	Who bills the property for water services?	See Details
4.4	What is the current basis for charging for sewerage and/or water services at the property?	See Details
4.5	Will the basis for charging for sewerage and water services at the property change as a consequence of a change of occupier?	<input type="checkbox"/>

MAP

1.1 PUBLIC SEWER MAP

Where relevant, please include a copy of an extract from the public sewer map.

A copy of an extract from the public sewer map is included in which the location of the property is identified.

- All known public sewers in the vicinity of the property have been shown and it should be possible to estimate the likely length and nature of any private drains and/or sewers connecting the property to the public sewerage system.
- If you have not supplied a plan indicating the property boundary, the boundary shown on the map provided within this report is our estimate.

1.2 MAP OF WATERWORKS

Where relevant, please include a copy of an extract from the map of waterworks.

A copy of an extract from the map of waterworks is included, showing water mains, resource mains or discharge pipes in the vicinity of the property.

- Assets other than public water mains may be shown on the plan, for information only.



2.1 FOUL WATER

Does foul water from the property drain to a public sewer?

Records indicate that foul water from the property drains to the public sewer.

- *Water companies are not normally responsible for any private drains serving the property and do not hold details of these. The property owner will normally have sole responsibility for private drains serving the property. From 1st October 2011, lateral drains and private sewers serving the property may become public.*

2.2 SURFACE WATER

Does surface water from the property drain to a public sewer?

Records indicate that surface water from the property does drain to a public sewer.

- *Water companies are not responsible for private drains and sewers that connect the property to the public sewerage system and do not hold details of these. From 1st October 2011, lateral drains and private sewers serving the property may become public. The property owner will normally have sole responsibility for private drains serving the property and may have shared responsibility with other users, if the property is served by a private sewer which also serves other properties. These may pass through land outside of the control of the seller and the buyer may wish to investigate whether separate rights or easements are needed for their inspection, repair or renewal*
- *In some cases, water company records do not distinguish between foul and surface water connections to the public sewerage system*

2.3 SURFACE WATER DRAINAGE CHARGES

Is a surface water drainage charge payable?

Records confirm that a surface water drainage charge of £21.00 is payable for the property.

- ***This charge forms part of the annual water and sewerage service charge.***
- *Where surface water drainage charges are payable but upon inspection the property owner believes that surface water does not drain to the public sewerage system, application can be made to the company to end surface water charges.*

2.4 PUBLIC SEWERS WITHIN THE BOUNDARY OF THE PROPERTY

Does the public sewer map indicate any public sewer, disposal main or lateral drain within the boundaries of the property?

The public sewer map indicates that there is a public sewer, disposal main or lateral drain within the boundaries of the property. However, from the 1st October 2011 there may be additional public sewers, disposal mains or lateral drains which are not recorded on the public sewer map but may prevent or restrict further development of the property.

- *Wessex Water Services Limited has a statutory right of access to carry out work on its assets. Employees of Wessex Water Services Limited or its contractors may, therefore, need to enter the property to carry out work.*
- *The approximate boundary of the property has been determined by reference to the Ordnance Survey record on which is based.*
- *Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not an 'as constructed' record. It is recommended these details be checked with the developer.*
- *If the property was constructed after 1st July 2011 any sewers and/or lateral drain within the boundary of the property are the responsibility of the householder.*

A Strategic sewer is a public sewer of critical importance. Wessex Water will not normally permit any works over or within 6M (measured horizontally) of such an asset. In some circumstances, Wessex Water may permit certain build over or build near proposals subject to a number of conditions. Please contact Wessex Water Developer Services for further information.

2.4.1 PUBLIC SEWER APPARATUS WITHIN THE BOUNDARY OF THE PROPERTY

Does the public sewer map indicate any public pumping station or ancillary apparatus within the boundaries of the property?

The public sewer map included indicates that there is no public pumping station or other ancillary apparatus within the boundaries of the property. Any other ancillary apparatus is shown on the public sewer map and referenced in the legend.

2.5 PUBLIC SEWERS NEAR TO THE PROPERTY

Does the public sewer map indicate any public sewer within 30.48 metres (100 feet) of any buildings within the property?

The public sewer map included indicates that there is a public sewer and/or Strategic sewer within 30.48 metres (100 feet) of a building within the property.

- From 1st October 2011 there may be additional lateral drains and/or public sewers which are not recorded on the public sewer map but are also within 30.48 metres (100 feet) of a building within the property.
- The presence of a public sewer within 30.48 metres (100 feet) of the building(s) within the property can result in the Local Authority requiring a property to be connected to the public sewer.
- The measure is estimated from the Ordnance Survey record, between the building(s) within the boundary of the property and the nearest public sewer.
- Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not an 'as constructed' record. It is recommended these details be checked with the developer.

2.5.1 PUBLIC SEWER APPARATUS NEAR TO THE PROPERTY

Does the public sewer map indicate any public pumping station or any other ancillary apparatus within 50 metres (164.04 feet) of any buildings within the property?

The public sewer map included indicates that there is no public pumping station or other ancillary apparatus within 50 metres (164.04 feet) of any buildings within the property. Any other ancillary apparatus is shown on the public sewer map and referenced on the legend.

2.6 PUBLIC ADOPTION OF SEWERS AND LATERAL DRAINS

Are any sewers or lateral drains serving or which are proposed to serve the property the subject of an existing adoption agreement or an application for such an agreement?

Records indicate that sewers serving the development, of which the property forms part, are not the subject of an existing adoption agreement or an application for such an agreement.

- **Please see APPENDIX 4- PRIVATE SEWER TRANSFER for more information relating to changes to S104 agreements following 1st October 2011.**
- This enquiry is of interest to purchasers of new homes who will want to know whether or not the property will be linked to a public sewer.
- Where the property is part of a very recent or on-going development and the sewers are not the subject of an adoption application, buyers should consult with the developer to ascertain the extent of private drains and sewers for which they will hold maintenance and renewal liabilities
- Any sewers and/or lateral drains within the boundary of the property are not the subject of an adoption agreement and remain the responsibility of the householder. Adoptable sewers are normally those situated in the public highway



2.7 BUILDING OVER OR NEAR A PUBLIC SEWER, DISPOSAL MAIN OR DRAIN

Has a sewerage undertaker approved or been consulted about any plans to erect a building or extension on the property over or in the vicinity of a public sewer, disposal main or drain?

There are no records in relation to any approval or consultation about any plans to erect a building or extension on the property over or in the vicinity of a public sewer, disposal main or drain. However, the sewerage undertaker might not be aware of a building or extension on the property over or in the vicinity of a public sewer, disposal main or drain.

- Buildings or extensions erected over a sewer in contravention of building controls may have to be removed or altered.
- From 1st October 2001 private sewers, disposal mains and lateral drains were transferred into public ownership and the sewerage undertaker may not have been approved or consulted about any plans to erect a building or extension on the property over or in the vicinity of these.



2.8 RISK OF FLOODING DUE TO OVERLOADED PUBLIC SEWERS

Is the building which is, or forms part of the property at risk of internal flooding due to overloaded public sewers?

The property is not recorded as being at risk of internal flooding due to overloaded public sewers. From 1st October 2011 private sewers, disposal mains and lateral drains were transferred into public ownership. It is therefore possible that a property may be at risk of internal flooding due to an overloaded public sewer which the sewerage undertaker is not aware of. For further information, it is recommended that enquiries are made of the vendor.

- A sewer is "overloaded" when the flow from a storm is unable to pass through it due to a permanent problem (e.g., flat gradient, small diameter). Flooding as a result of temporary problems such as blockages, infiltration collapse and equipment or operational failures are excluded.
- "Internal flooding" from public sewers is defined as flooding which enters a building or passes below a suspended floor. For reporting purposes, buildings are restricted to those normally occupied and used for residential, public, commercial, business, or industrial purposes.
- "At-Risk" properties are those that the water company is required to include in the Regulatory Register that is reported annually to the Water Services Regulatory Authority (OFWAT). These are defined as properties that have suffered or are likely to suffer internal flooding from public foul, combined or surface water sewers due to overloading of the sewerage system more frequently than the relevant reference period (either once or twice in ten years) as determined by the Company's reporting procedure.
- Flooding as a result of storm events proven to be exceptional and beyond the reference period of one in ten years are not included on the at-Risk register.
- Properties may be at risk of flooding but not included on the Register where flooding incidents have not been reported to the Company.
- Public sewers are defined as those for which the Company holds statutory responsibility under the Water Industry Act 1991.
- It should be noted that flooding can occur from private sewers and drains which are not the responsibility of the Company. This report excludes flooding from private sewers and drains and the Company makes no comment upon this matter.
- For reporting purposes buildings are restricted to those normally occupied and used for residential, public, commercial, business, or industrial purposes.

2.9 SEWAGE TREATMENT WORKS

Please state the distance from the property to the nearest boundary of the nearest sewage treatment works.

The nearest sewage treatment works is 2.406 km to the South West of the property. The name of the sewage treatment works is ENGLISH CREEK

- The nearest sewage treatment works will not always be the sewage treatment works serving the catchment within which the property is situated.
- The Sewerage undertaker's records were inspected to determine the nearest sewage treatment works.
- It should be noted therefore that there may be a private sewage treatment works closer than the one detailed above that have not been identified.
- As a responsible utility operator, Wessex Water seeks on all its operational sites to manage the impact of odour from its sewerage works on the surrounding area in accordance with the Code of Practice on Odour Nuisance from Sewage Treatment Works issued via the Department of Food and Rural Affairs (DEFRA). This Code recognises that odour from sewage treatment works can have a significant impact on the quality of the local environment for those living close to works. However, DEFRA also recognises that sewage treatment works provide important services to communities and are essential for maintaining standards in water quality and protecting aquatic based environments.

3.1 CONNECTION TO MAINS WATER SUPPLY

Is the property connected to mains water supply?

Records indicate that the property is connected to mains water supply.

3.2 WATER MAINS, RESOURCE MAINS OR DISCHARGE PIPES

Are there any water mains, resource mains or discharge pipes within the boundaries of the property?

The map of water works does not indicate any water mains, resource mains or discharge pipes within the boundaries of the property.

- The boundary of the property has been determined by reference to the Ordnance Survey record.
- The presence of a public water main within the boundary of the property may restrict further development within it. Water companies have a statutory right of access to carry out work on their assets subject to notice. This may result in employees of the company or its contractors needing to enter the property to carry out work.

3.3 ADOPTION OF WATER MAINS AND SERVICES PIPES

Is any water main or service pipe serving, or which is proposed to serve the property, the subject of an existing adoption agreement or an application for such an agreement?

Records confirm that water mains or service pipes serving the property are not the subject of an existing adoption agreement or an application for such an agreement.

- This enquiry is only of interest to buyers of new homes who will want to know whether or not the property will be linked to the mains water supply.

3.4 RISK OF LOW WATER PRESSURE OR FLOW

Is the property at risk of receiving low water pressure or flow?

Records confirm that the property is not recorded on a register kept by the water undertaker as being at risk of receiving low water pressure or flow.

- The boundary of the property has been determined by reference to the Ordnance Survey record.
 - "Low water pressure" means water pressure below the regulatory reference level which is the minimum pressure when demand on the system is not abnormal.
 - Water Companies are required to include in the Regulatory Register that is reported annually to the Water Services Regulation Authority (OFWAT) properties receiving pressure below the reference level, provided that allowable exclusions do not apply (i.e., events which can cause pressure to temporarily fall below the reference level).
 - The reference level of service is a flow of 9 litres/minute at a pressure of 10metres head on the customer's side of the main stop tap (mst). The reference level of service must be applied on the customer's side of the meter or any other company fittings that are on the customer's side of the main stop tap. The reference level applies to a single property. Where more than one property is served by a common service pipe, the flow assumed in the reference level must be appropriately increased to take account of the total number of properties served. For two properties, a flow of 18 litres/minute at a pressure of 10metres head on the customers' side of the mst is appropriate. For three or more properties the appropriate flow should be calculated from the standard loadings provided in BS806-3 or the Institute of Plumbing handbook.
- Allowable exclusions**
- The Company is required to include in the Regulatory Register properties receiving pressure below the reference level, provided that allowable exclusions listed below do not apply.
- **One-off incidents:**
This exclusion covers a number of causes of low pressure; mains bursts; Failures of company equipment (such as PRVs or booster pumps); Firefighting; and Action by a third party. However, if problems of this type affect a property frequently, they cannot be classed as one-off events and further investigation will be required before they can be excluded.

3.5 WATER HARDNESS ANALYSIS

What is the classification of the water supply for the property?

The water supplied to the property has an average water hardness of 330 mg/l of Calcium Carbonate which is defined as Very Hard by Wessex Water Services Ltd.

Water hardness can be expressed in various indices, for example the hardness settings for dishwashers are commonly expressed in Clark degrees, but check with the manufacturer as there are also other units. The following table shows the normal ranges of hardness

Hardness category	Calcium (mg/l)	Calcium Carbonate (mg/l)	English Clarke degrees	French degrees	General/German degrees
Soft	0 to 20	0 to 50	0 to 3.5	0 to 5	0 to 2.8
Moderately soft	21 to 45	51 to 100	3.6 to 7	6 to 10	2.9 to 5.6
Slightly hard	46 to 60	101 to 150	8 to 10.5	11 to 15	5.7 to 8.4
Moderately hard	61 to 80	151 to 200	10.6 to 14	16 to 20	8.5 to 11.2
Hard	81 to 120	201 to 300	15 to 21	21 to 30	11.3 to 16.8
Very hard	Over 120	Over 300	Over 21	Over 30	Over 16.8

SAMPLE TABLE FOR INFORMATION ONLY

3.6 WATER METERS

Please include details of the location of any water meter serving the property.

Records indicate that the property is served by a water meter, which is not located within the dwelling-house, which is or forms part of the property, and in particular is located

SAMPLE

CHARGING

4.1.1 SEWERAGE UNDERTAKER

Who is responsible for providing the sewerage services for the property?

Wessex Water Services Limited, Operations Centre, Claverton Down Road, Bath, BA2 7WW is responsible for providing the sewerage services for the property.

4.1.2 WATER UNDERTAKER

Who is responsible for providing the water services for the property?

Wessex Water Services Limited, Operations Centre, Claverton Down Road, Bath, BA2 7WW is responsible for providing the water services for the property.

4.2 SEWERAGE BILLS

Who bills the property for sewerage services?

The property is billed for sewerage services by Bristol Wessex Billing Services Limited, 1 Clevedon Walk, Nailsea, Bristol, BS48 1WW. Telephone: 0845 600 3 600.

Website: www.wessexwater.co.uk

4.3 WATER BILLS

Who bills the property for water services?

The property is billed for water services by Bristol Wessex Billing Services Limited, 1 Clevedon Walk, Nailsea, Bristol, BS48 1WW. Telephone: 0845 600 3 600.

Website: www.wessexwater.co.uk

4.4 CURRENT BASIS FOR SEWERAGE AND WATER CHARGES

What is the current basis for charging for sewerage and/or water services at the property?

The charges are based on actual volumes of water measured through a water meter ('metered supply').

- *Water and Sewerage companies' full charges are set out in their charges schemes which are available from the company free of charge upon request.*

CHARGING

4.5 CHARGES FOLLOWING CHANGE OF OCCUPIER

Will the basis for charging for sewerage and water services at the property change as a consequence of a change of occupier?

There will be no change in the current charging arrangements as a consequence of change of occupation

SAMPLE

ADDITIONAL

ENQUIRIES AND RESPONSES

The search report on the above property was completed on 16/02/2024

In the event of any queries about the preparation of this search report, enquiries should be directed to contactus@wessexsearches.co.uk or the Wessex Searches Manager, Wessex Water Enterprises at the address below.

Wessex Water Enterprises has put in place procedures to ensure that customers receive support in the event of any complaint. Our formal Complaints Procedure is set out in Appendix 3.

The address for all correspondence is Wessex Water Enterprises Ltd, Wessex Water Operations Centre, Claverton Down, Bath BA2 7W.

APPENDIX 1

"the 1991 Act" means the Water Industry Act 1991[61].

"the 2000 Regulations" means the Water Supply (Water Quality) Regulations 2000[62].

"the 2001 Regulations" means the Water Supply (Water Quality) Regulations 2001[63].

"adoption agreement" means an agreement made or to be made under section 51A(1) or 104(1) of the 1991 Act[64].

"bond" means a surety granted by a developer who is a party to an adoption agreement.

"bond waiver" means an agreement with a developer for the provision of a form of financial security as a substitute for a bond.

"calendar year" means the twelve months ending with 31st December.

"discharge pipe" means a pipe from which discharges are made or are to be made under section 165(1) of the 1991 Act.

"disposal main" means (subject to section 219(2) of the 1991 Act) any outfall pipe or other pipe which—

- (a) is a pipe for the conveyance of effluent to or from any sewage disposal works, whether of a sewerage undertaker or of any other person; and
- (b) is not a public sewer.

"drain" means (subject to section 219(2) of the 1991 Act) a drain used for the drainage of one building or of any buildings or yards appurtenant to buildings within the same curtilage.

"combined Sewer" A sewer carrying both foul water as well as surface water.

"effluent" means any liquid, including particles of matter and other substances in suspension in the liquid.

"financial year" means the twelve months ending with 31st March.

"lateral drain" means—

- (a) that part of a drain which runs from the curtilage of a building (or buildings or yards within the same curtilage) to the sewer with which the drain communicates or is to communicate; or
- (b) (if different and the context so requires) the part of a drain identified in a declaration of vesting made under section 102 of the 1991 Act or in an agreement made under section 104 of that Act[65].

"licensed water supplier" means a company which is the holder for the time being of a water supply licence under section 17A(1) of the 1991 Act[66].

"maintenance period" means the period so specified in an adoption agreement as a period of time—

- (a) from the date of issue of a certificate by a sewerage undertaker to the effect that a developer has built (or substantially built) a private sewer or lateral drain to that undertaker's satisfaction; and
- (b) until the date that private sewer or lateral drain is vested in the sewerage undertaker.

"map of waterworks" means the map made available under section 198(3) of the 1991 Act [67] in relation to the information specified in subsection (1A).

"private sewer" means a pipe or pipes which drain foul or surface water, or both, from premises, and are not vested in a sewerage undertaker.

ADDITIONAL

"private sewage treatment plant" Generally a small treatment works (which could be a septic tank) owned and operated by a community, hotel or household. Treatment plants should conform to the same operational and environmental standards applied to sewage works operated by the water company. Accordingly, the running costs for small plants can be substantial and as environmental standards are raised there may be a need for additional capital investment.

"private water supply" Where a property has no connection to the water mains, a suitable private spring or surface water source may be used. This may require extensive treatment to make the supplies safe and will be subject to examination and control by the local environmental health officer. Approval under the Building Act 1984 for new building work for domestic properties will not be granted unless adequate water supplies and drainage facilities are available.

"public sewer" means, subject to section 106(4A) of the 1991 Act[68], a sewer for the time being vested in a sewerage undertaker in its capacity as such, whether vested in that undertaker—

- (a) by virtue of a scheme under Schedule 2 to the Water Act 1989[69].
- (b) by virtue of a scheme under Schedule 2 to the 1991 Act[70].
- (c) under section 179 of the 1991 Act[71]; or
- (d) otherwise.

"public sewer map" means the map made available under section 199(5) of the 1991 Act[72].

"pre-1936 Sewers" The Public Health Act of 1936 set out a range of responsibilities for the operation and maintenance of sewerage systems but it was recognised that little was known about the existing sewer network. Some had been maintained by private individuals and others by local authorities. Some of the costs had been re-charged to the owners and the location of all these early sewers had not been surveyed and was unknown. The Act acknowledged the different status of these early sewers and made different provisions in respect of them.

"resource main" means (subject to section 219(2) of the 1991 Act) any pipe, not being a trunk main, which is or is to be used for the purpose of—

- (a) conveying water from one source of supply to another, from a source of supply to a regulating reservoir, from a regulating reservoir to a source of supply; or
- (b) giving or taking a supply of water in bulk.

"rising mains/pumping mains" These are pipes carrying untreated sewage pumped under pressure. There is no right to connect into them.

"septic tank" A settlement chamber, which provides treatment to sewage and drainage waters. Overflow from the tank goes to a soak-away or drainage field, occasionally to a sewer. Septic tanks are unpowered. Properties operating then are responsible for the operation, the maintenance and occasional emptying of the chamber. Septic tanks function excellently in well drained land. It is becoming less acceptable to operate a septic tank in low-lying land, particularly near rivers, and streams. Any pollution problems precipitated by poorly performing septic tanks may mean they need to be decommissioned and connections to the public sewer network need to be undertaken.

"sewerage services" includes the collection and disposal of foul and surface water and any other services which are required to be provided by a sewerage undertaker for the purpose of carrying out its functions.

"sewerage undertaker" means the company appointed to be the sewerage undertaker under section 6(1) of the 1991 Act for the area in which the property is or will be situated.

"soakaway or drainage field" Buried pipes or aggregates that allow treated effluents or surface waters to disperse. They are owned and maintained by the property owner.

"Strategic Sewers" means sewers critical to the running of the sewerage network. No work permitted over or within 6m (horizontal) of this asset

"surface water" includes water from roofs and other impermeable surfaces within the curtilage of the property.

"water main" means (subject to section 219(2) of the 1991 Act) any pipe, not being a pipe for the time being vested in a person other than the water undertaker, which is used or to be used by a water undertaker or licensed water supplier for the purpose of making a general supply of water available to customers or potential customers of the undertaker or supplier, as distinct from for the purpose of providing a supply to customers.

"water meter" means any apparatus for measuring or showing the volume of water supplied to, or of effluent discharged from any premises.

"water supplier" means the company supplying water in the water supply zone, whether a water undertaker or licensed water supplier.

ADDITIONAL

"**water supply zone**" in relation to a calendar year means the names and areas designated by a water undertaker within its area of supply that are to be its water supply zones for that year; and
"**water undertaker**" means the company appointed to be the water undertaker under section 6(1) of the 1991 Act for the area in which the property is or will be situated.

SAMPLE

ADDITIONAL

APPENDIX 2 – TERMS AND CONDITIONS

A copy of the Wessex Searches General Terms and Conditions can be found here [Terms and conditions \(wessexsearches.co.uk\)](https://www.wessexsearches.co.uk/terms-and-conditions). You can also contact us to request a separate copy for your reference.

CON29DW Residential Searches Terms and Conditions

- 1 About these Terms
 - 1.1 These terms and conditions (the CON29DW Residential Terms) (together with our General Terms) apply to the provision of reports resulting from CON29DW Residential Drainage and Water enquiries (CON29DW Residential Reports). Please read the CON29DW Residential Terms carefully. By ordering a CON29DW Residential Report you agree to the General Terms and the CON29DW Residential Terms (together, the Terms).
 - 1.2 If you have ordered a CON29DW Residential Report on behalf of your Client, you are responsible for bringing the CON29DW Residential Terms to your Client's attention.
 - 1.3 Unless otherwise specified, capitalised words have the same meanings as in the General Terms.
- 2 About CON29DW Residential Reports
 - 2.1 We use reasonable skill and care in producing CON29DW Residential Reports, but please note that information in a CON29DW Residential Report can change on a regular basis. We cannot be responsible to you or to your Client for any change in information after the CON29DW Residential Report was produced.
 - 2.2 The CON29DW Residential Report does not give details about the state or condition of the property or the existing drainage and/or water services. It should not be relied on to indicate suitability or saleability of the property.
 - 2.3 The CON29DW Residential Report provides information as to the location and connection of existing services and other information in relation to drainage and water enquiries at the time of ordering the CON29DW Residential Report and for the purpose of the individual domestic transaction with respect to the property to which the CON29DW Report relates and should not be relied on for any other purpose. We are not liable in any circumstances in connection with the CON29DW Residential Report if it is used for any other purpose, or relied upon for determining saleability or value, or used as a substitute for any physical investigation or inspection. Further advice and information from appropriate experts and professionals should always be obtained if you and/or your client requires.
 - 2.4 The position and depth of apparatus shown on any Ordnance Survey maps attached to the CON29DW Residential Report (Maps) are approximate and are provided as general guide only. The exact positions and depths should be obtained by excavating trial holes carried out by appropriately skilled and experienced engineers prior to any excavation or construction works.
 - 2.5 We are not liable for any error, omission and/or inconsistencies in relation to the location and depth of apparatus shown on any Maps unless these have occurred as a direct result of our negligence and we should have been aware of them
 - 2.6 In providing you with the CON29DW Residential Report, we will comply with the Drainage and Water Searches Network (DWSN) standards.
- 3 How you can use the CON29DW Residential Report
 - 3.1 The CON29DW Residential Report may only be used in relation to individual domestic property transactions and only in relation to the property which the Search was carried out against.
- 4 Intellectual property rights
 - 4.1 CON29DW Residential Reports are confidential and intended for your and your Client's own internal purposes or personal use. You and your Client must not use or copy any part of any CON29DW Residential Report for any other reason.

ADDITIONAL

- 4.2 All intellectual property rights in CON29DW Residential Reports are owned by us and/or our licensors.
- 4.3 Maps supplied by Ordnance Survey are protected by Crown Copyright and must not be used for any purpose other than as part of a CON29DW Residential Report.
- 4.4 The enquiries in CON29DW Residential Reports are protected by copyright by the Law Society of 113 Chancery Lane, London WC2A 1PL and must not be used for any purpose outside the context of the CON29DW Residential Report.
- 4.5 You may:
- 4.5.1 make copies of the CON29DW Residential Report (except any Maps) for your own internal purposes.
 - 4.5.2 incorporate the CON29DW Residential Report (other than Maps) into any written advice you provide in the normal course of your business; and
 - 4.5.3 disclose the CON29DW Residential Report in the normal course of your business to your Client and/or to anyone who is interested in the property to which the relevant CON29DW Residential Report relates, and their professional advisers.
- 4.6 You and/or your Client must not change any part of any CON29DW Residential Report, including altering, removing or obscuring any logo and/or branding in a CON29DW Residential Report.
- 5 Limitation of liability
- 5.1 Please note the provisions regarding limitation of liability in the General Terms, which apply in addition to this clause.
- 5.2 Our entire liability in respect of all causes of action arising by reason of or in connection with the CON29DW Residential Report shall be limited to the limit of indemnity provided under our professional indemnity insurance being £10m (ten million pounds) per claim or for all claims arising from the same original cause or event.
- 6 Disclaimer regarding Maps
- 6.1 Maps may include a disclaimer which purports to limit liability in relation to the position and depth of any apparatus. For the purposes of the CON29DW Residential Report, such disclaimer is subject to the CON29DW Residential Terms and the limitation of liability set out in these terms.
- 7 Complaints
- 7.1 Please see our General Terms for details of our complaint's procedure and your remedy in the event that your complaint has not been resolved to your satisfaction.

Version 1st March 2019

ADDITIONAL

APPENDIX 3

COMPLAINTS PROCEDURE

If you want to make a complaint you can contact us in the following ways:

- Telephone: 01225 526206
- Email: contactus@wessexsearches.co.uk
- In writing to: Wessex Searches, Wessex Water Operations Centre, Claverton Down Road, Bath, BA2 7WW
- Visit us for a face-to-face discussion

When a complaint is received, we will:

- Aim to resolve at first point of contact.
- If we cannot resolve the complaint we shall acknowledge the complaint within 5 working days from receipt.
- We will fully investigate and provide a final response, in writing, within 10 working days of receipt.
- If more time is required to investigate, we will keep you informed by letter, telephone, or email, and when we are ready to be able to provide our final response.
- We will also be happy to liaise with a third party on your behalf should you require us to do so.

Once investigated, if we consider the complaint to be justified, we will:

- Provide a revised search and undertake necessary action to put things right within our control, as soon as practical as possible.
 - Keep you informed of any action required
- While we aim to resolve the complaint the first time, in the event we are unable to resolve the issue to your satisfaction, you are free to contact an independent body.

If the search takes longer than 10 working days to complete and we have made no communication, or communicated the reasons for the delay, you will receive the search free of charge.

If you are not satisfied with the final response, or timescales have been exceeded, you may refer your complaint to The Property Ombudsman (TPO) via telephone: 01722 333306, website: www.tpos.co.uk, or email: admin@tpos.co.uk. We will co-operate fully with the Ombudsman during an investigation and comply with their final decision.

APPENDIX 4

From 1 October 2011 by virtue of a scheme made under the Water Industry (Schemes for **Adoption of Private Sewers**) Regulations 2011 ("the 2011 Regulations") and by virtue of section 105A of the Water Industry Act 1991 ("the 1991 Act") private sewers and lateral drains which immediately before 1 July 2011 communicated with a public sewer became vested in sewerage undertakers.

Under the 2011 Regulations adoptable private sewers and private lateral drains the subject of an agreement under section 104 also vest in sewerage undertakers if immediately before 1 July 2011 they communicated with a public sewer. The section 104 agreement insofar as it relates to that sewer or lateral drain is treated as terminating on that date.

Where adoptable private sewers and private lateral drains the subject of an agreement under section 104 did not immediately before 1 July 2011 communicate with a public sewer they will vest on the earlier of the date of vesting under the agreement or the date of vesting pursuant to a supplementary scheme made under Regulation 4 to the 2011 Regulations. The section 104 agreement insofar as it relates to that sewer or lateral drain is treated as terminating on the date of vesting.

Where an agreement covers assets, which do not and will not communicate with a public sewer those assets will remain private and subject to the provisions of the agreement.

The attached extracts from the public sewer map may show sewers and private laterals the subject of an

ADDITIONAL

agreement under section 104 of the Act as being private notwithstanding the fact that they may have vested in Wessex Water pursuant to the 2011 Regulations. Wessex Water is in the process of confirming with developers the date of communication with public sewerage and will be updating the public sewer map when this information is known.

Where there is any doubt as to the status of a particular length of pipe it is recommended that Wessex Water is contacted for advice.

Details of sewers and private laterals the subject of an agreement under section 104 of the Act have not been compiled from an "as constructed" record and Wessex Water will be updating the sewer map when that information is provided by developers. Until then it is recommended that details of the route these pipes follow be checked with the developer.

IMPORTANT CONSUMER PROTECTION INFORMATION

This search has been produced by Wessex Searches, Wessex Water Operations Centre, Claverton Down, Bath, BA2 7WW, phone number: 01225 326206, email: contactus@wessexsearches.co.uk.

Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property

Ombudsman scheme (TPOs). The Ombudsman can award compensation of up to £5,000 to you if he finds that you have suffered actual loss as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs.

TPOs Contact Details:

The Property Ombudsman scheme
Milford House
43-55 Milford Street
Salisbury
Wiltshire SP1 2BP
Tel: 01722 333306
Fax: 01722 332296
Website: www.tpos.co.uk
Email: admin@tpos.co.uk



CONTACT US

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www.wessexsearches.co.uk



CON29DW
Residential



Chancel



Compliance



Climate Change



Energy and
Infrastructure



Environmental



Flood



Highways



Local Authority



Mining



Planning



Utilities



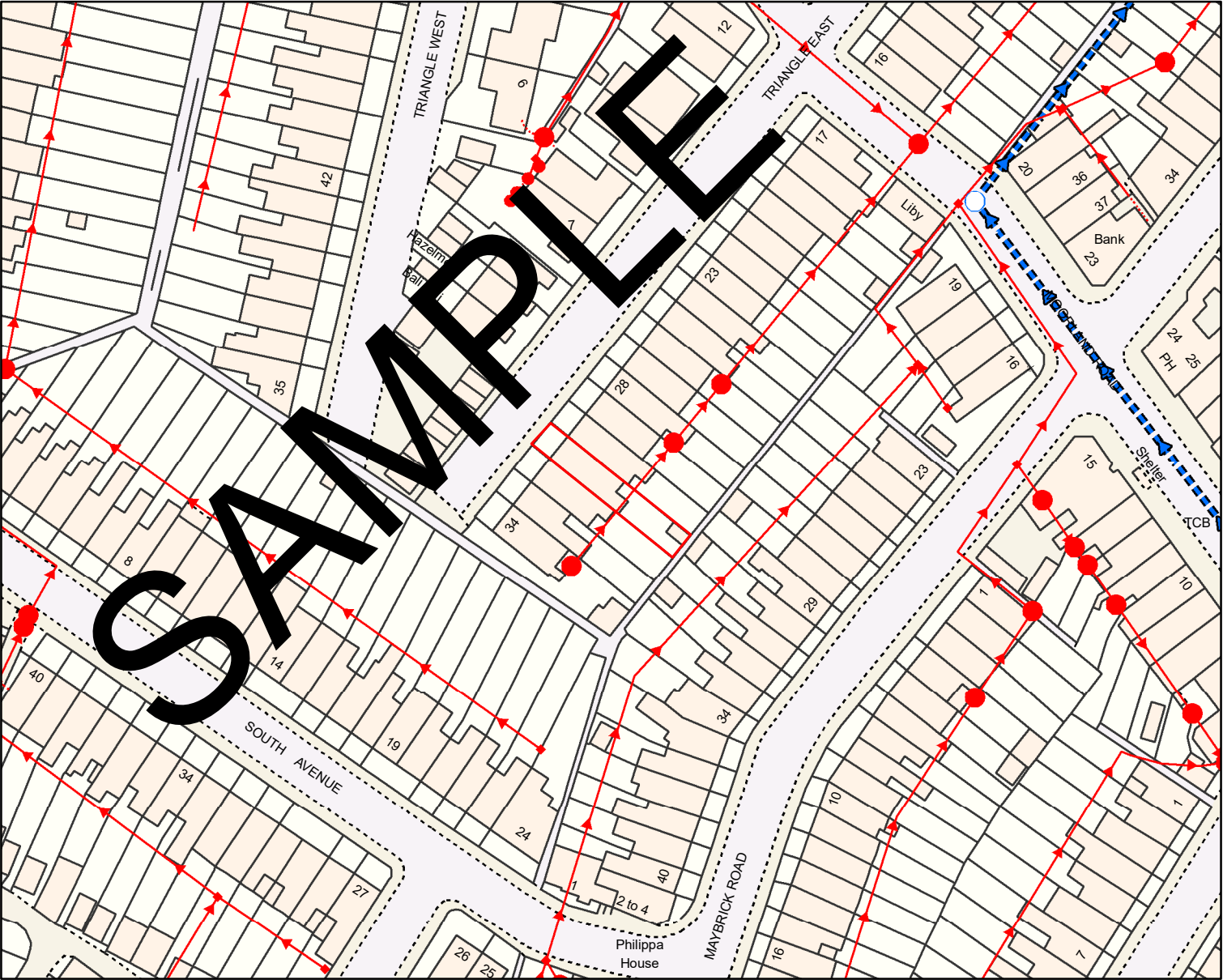
Sewer Plan

Search Order ID: 726021

Our Ref: 726021

Your Ref: Sample

SAMPLE HOUSE, SAMPLE ROAD, SAMPLE TOWN, POSTCODE



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PUBLIC SEWERS

- Foul Sewer
- Surface Water Sewer
- Combined Sewer
- Rising Main
- Strategic Sewer
- Syphon
- Overflow
- Use Unknown

NON-PUBLIC SEWERS, DRAINS & PIPELINES

- Private - Foul
- Private - Surface
- Private - Combined
- Private Rising Main
- Highway Drain
- Culverted Watercourse
- Abandoned Sewer
- Status Unknown

OTHER STRUCTURES

- Attenuation Tank
- Storage Tank
- Chamber
- Tunnel
- Interceptor

a) Colours generally indicate the use of the sewer/drain (i.e Red - Foul, Dark Blue - Surface, Magenta - Combined/Dual Use, Light Green - Highway Drain, Mid Green - Overflow) styles of line are shown on the key in sample/typical colours.

STRUCTURES

Manhole - Foul	Bifurcation - Surface	Rodding Eye
Manhole - Surface	Bifurcation - Combined	Catchpit
Manhole - Combined	Combined Sewage Overflow	Flushing Chamber
Outfall	Pumping Station - Surface	Soakaway
Inlet	Pumping Stn - Foul/Combined	Non Return Valve
Lamphole	Gully	Air Valve
Bifurcation - Foul	Vent Column	Washout
		Hatch Box

Wessex Water
YTL GROUP

Date: 16/02/2024
Centre: 373610,164344
Scale: 1:1000

Information in this plan is provided for identification purposes only. No warranty as to accuracy is given or implied. The precise route of pipe work may not exactly match that shown. Wessex Water does not accept liability for inaccuracies. Sewers and lateral drains adopted by Wessex Water under the Water Industry (Schemes for Adoption of Private Sewers) Regulations 2011 are to be plotted over time and may not yet be shown. In carrying out any works, you accept liability for the cost of any repairs to Wessex Water apparatus damaged as a result of your works. You are advised to commence excavations using hand tools only. Mechanical digging equipment should not be used until pipe work has been precisely located. If you are considering any form of building works and pipe work is shown within the boundary of your property or a property to be purchased (or very close by) a surveyor should plot its exact position prior to commencing works or purchase. Building over or near Wessex Water's apparatus is not normally permitted.

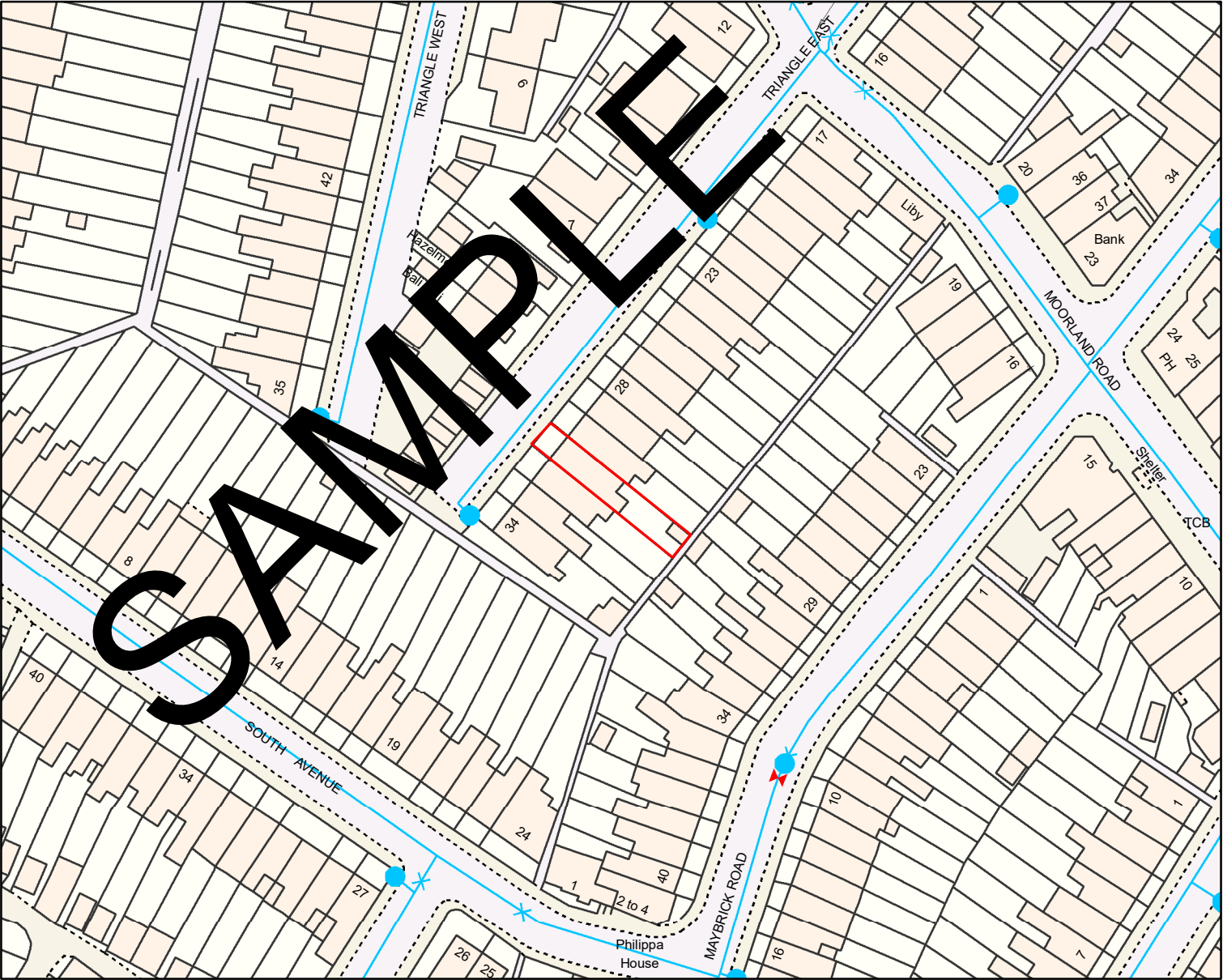
Water Plan

Search Order ID: 726021

Our Ref: 726021

Your Ref: Sample

SAMPLE HOUSE, SAMPLE ROAD, SAMPLE TOWN, POSTCODE



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WATER MAINS

	Distribution Main		Abandoned Main
	Washout Main		Private Main
	Raw Water Main		

FITTINGS

	Valve - Open		Pressure Reducing Valve
	Valve - Closed		Non Return Valve
	DMA Valve		Pressure Sustaining Valve
	Black Cap Valve		Fire Hydrant
	Washout Valve		Washout Hydrant
	Air Valve		Meter

SITES

	Source		Endcap
	Reservoir		Break Pressure Tank
	Pump		Collecting Tank
	Treatment Works		Hatch Box
			Trough

Wessex Water
YTL GROUP

Date: 16/02/2024
Centre: 373610,164344
Scale: 1:1000

Information in this plan is provided for identification purposes only. No warranty as to accuracy is given or implied. The precise route of pipe work may not exactly match that shown. Wessex Water does not accept liability for inaccuracies. Sewers and lateral drains adopted by Wessex Water under the Water Industry (Schemes for Adoption of Private Sewers) Regulations 2011 are to be plotted over time and may not yet be shown. In carrying out any works, you accept liability for the cost of any repairs to Wessex Water apparatus damaged as a result of your works. You are advised to commence excavations using hand tools only. Mechanical digging equipment should not be used until pipe work has been precisely located. If you are considering any form of building works and pipe work is shown within the boundary of your property or a property to be purchased (or very close by) a surveyor should plot its exact position prior to commencing works or purchase. Building over or near Wessex Water's apparatus is not normally permitted.